



Understand
the changes
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#realHelp

FNB Petro Card
Pricing Guide

1 July 2020 – 30 June 2021

Terms, conditions and rules apply.

First National Bank A division of FirstRand Bank Limited.
An Authorised Financial Services and Credit Provider (NCRCP20).



Main menu

Go where the road takes you with an FNB Standalone Petro Card

*From
R55 p.m.*

FNB Petro Card

Including Credit Facility service fee and Credit Card account fee.

Your FNB Petro Card Account offers you a credit facility account as well as a transactional account which is linked to a single petro card.

The FNB Standalone Petro Card is designed to be the transactional tool for vehicle fuel and vehicle maintenance – as well as toll purchases. This card is perfectly positioned to assist you in your hour of need.

FNB Petro Card

> Bank

- Free subscription to *inContact*. This means we'll SMS you every time more than R100 goes in or out of your account.
- Free subscription to cellphone banking, online banking, telephone banking and the FNB Banking App. You only pay for the data you use.
- Free balance enquiries using cellphone banking, online banking, telephone banking and the FNB App.
- Free lost card protection and PIN replacement.
- Free Auto Payment, offering you the convenience of having your account paid on time each month.
- Make secure payments with your chip & PIN Credit Card.

> Live

Free AA roadside assistance, which includes:

- Free roadside repair.
- Refuelling with up to 10 litres (you will be charged for the cost of the fuel).
- Changing of flat tyres.
- Key lock-out service.
- Restarting a flat battery.
- Tow-in service.
- Courtesy services.
- Stand By You service.



General fees

Monthly fees

Credit facility fees

| | |
|-----------------------------|-------------------------|
| Credit facility service fee | R17 |
| Initiation fee (once-off) | Up to a maximum of R175 |

Credit card account fees

| | |
|---------------------|-----|
| Monthly account fee | R38 |
| Additional card fee | R20 |

Credit card purchases

| | |
|------------------------------|-------|
| Credit card budget purchases | Free |
| Fuel transaction fee | R5.75 |



General fees

| Voucher retrieval request | |
|---------------------------------|---|
| Local | R105 |
| International | R295 |
| Other fees | |
| Declined transaction fees | R9.50 |
| Card replacement fee (per card) | One free card per year, thereafter R120 per card. |
| International card delivery | R700 |
| Courier delivery | Free |
| Urgent delivery | R250 |
| Branch Delivery | Free |

¹ Scheduled delivery will be free if KYC documentation needs to be collected.



Important information

Additional information

Important information

- These prices include VAT.
- Interest rates are personalised and appear on the Credit Card statement.
- Visit FNB's website for a copy of the Terms, Conditions and Rules that govern our agreement.
- Should you require further information on any credit card products or services, please contact Credit Card Customer Enquiries on 087 575 1111.

Definitions

- Credit Facility service fee is charged monthly for the routine administration of maintaining your credit facility.
- Credit Card monthly account fee is charged monthly for the administration and maintenance of your Credit Card account.

The small print

Our small print is straightforward.

Information on our products and prices

- FNB, a division of FirstRand Bank Ltd. reserves the right to change fees or introduce new fees from time to time. If we do this, though, we'll give you at least 20 business days' notice of these changes. You'll find these changes on FNB's website.
- We strive to keep the information provided in the pricing guide as accurate as possible, and we will not be held responsible if an error or omission is found.
- You must apply for each facility or product individually.
- The granting of any facility or product is subject to you meeting the qualifying criteria of that product or facility.
- Each facility or product has a set of terms and conditions for that specific facility or product. We agree on these terms and conditions with the applicant.
- If there is disagreement between the product or facility specific terms and conditions and what's outlined in this pricing guide, we'll follow the product or facility-specific terms and conditions that apply to such a facility or product.
- FNB reserves the right to change the features of any product or facility at any time.
- Fees quoted as "per R100" include parts thereof.
- Where Cellphone Banking is referred to, standard network rates apply.
- All fees quoted are VAT inclusive and are effective from 1 July 2020 - 30 June 2021.

Standard terminology

If you want to compare FNB's fees with those of other banks, we have, as far as possible, used standard terminology throughout this pricing guide. This is in line with Section 13 of the Code of Banking Practice (COBP). In the case where we've used FNB-specific terminology, we've added this here showing the wording that other banks may use.

Glossary of terms

| FNB term <i>(As Used In Guide)</i> | Standard terminology |
|------------------------------------|--|
| Card purchase | Card transaction |
| Payment | Third party payment/stop order |
| Slimline Devices | Mini ATMs |
| eChannels | Online banking, telephone banking, Interactive Voice Response (IVR) and FNB ATMs |
| Mobile Channels | Cellphone banking and the FNB App |

Contact us

For more information on our easy banking solutions:

Visit www.fnb.co.za or call **0800 079 599**

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