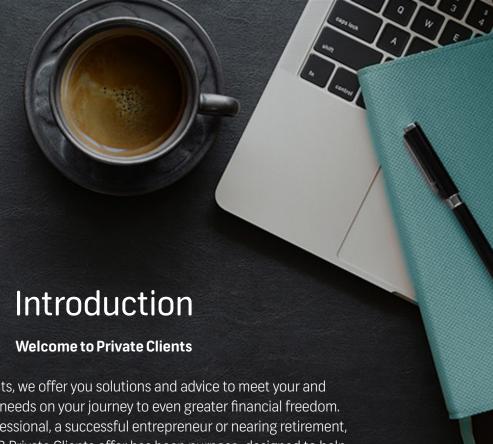




Main menu



FNB Channel Islands



At FNB Private Clients, we offer you solutions and advice to meet your and your family's evolving needs on your journey to even greater financial freedom. Whether you are a professional, a successful entrepreneur or nearing retirement, every aspect of the FNB Private Clients offer has been purpose-designed to help you achieve your goals and dreams. All fees quoted are VAT inclusive and are effective 1 July 2020.

To enjoy the benefits of our FNB Private Clients offering, you require a gross income of R750 000 to R1 499 999 per annum. Pricing on any additional FNB products and services not shown in this guide can be viewed on www.fnb.co.za.

True Relationship Banking

begins with us



For all day-to-day banking needs

- Balances, statements, payments and transfers
- Add/manage recipients
- Block, cancel or order cards
- · Report fraud
- Check available complimentary SLOW lounge visits
- Navigate life using our financial GPS (nav»)

24/7 Service Suite

Via Secure Chat[™], phone or email

- International card activation
- Simply access Secure Chat[™] on your FNB App to directly message your team of bankers from wherever you are



Your dedicated Private Banker can assist you with:

- Innovative transactional products
- · Wealth, savings and investment solutions
- Insurance solutions for future financial security
- Personalised financial review
- · Specialised secured and unsecured lending

Team of Specialists

For personalised Financial and Fiduciary Advice, speak to our team of experts

- Financial Planners
- Fiduciary Specialists
- · Portfolio Managers
- · Home loan specialist



Get the best value for you and your family

At FNB we are continually trying to find valuable solutions for you and therefore we included even more value in the FNB Private Clients Banking offering.

You now have access to the following new and existing benefits included in your monthly account fee, no matter which FNB Private Clients Account you have.

Get the best value

for you and your family

Added value

- No increase in the monthly fee on the FNB Fusion Private Clients Account - Lowest monthly fee for a transactional account with a linked credit facility that offers up to 30 days interest-free on card purchases
- No credit facility fee for Single Facility® and Securities Based Loan⁵
- No increase in the monthly account fee on the FNB Credit Card with a credit facility that offers up to 55 days interest free on credit card purchases
- Complimentary Money Maximiser Account
- No monthly account fee for a FNB Global Account, and one complimentary Global Debit Card
- Free Global Travel Insurance¹ when you purchase your local or international return travel ticket(s)
- The option for FNB Credit Card to move your unexpected medical transactions to budget, over 6 months, at a promotional interest rate of prime
- Access to exclusive FNB Credit Card offers from retailers, such as iStore, The Pro Shop and Cycle Lab

Family

- Your spouse or partner can enjoy the full FNB Private Clients banking experience and exclusive benefits at a discounted fee regardless of their income.
- No monthly account fee for FNBy Accounts for your kids under 18 years
- Lower deposit criteria for eBucks rewards for your spouse or partner
- Family points to help you move up a reward level
- Earn up to 40% back in eBucks on your Video Streaming (Netflix) and Music Streaming (Spotify®) subscriptions when your family banks with FNB
- Up to 40%* off on selected flights and car rental for you and your family with eBucks Travel
- You, your life partner or spouse and your children can receive up to 12 SLOW
- Lounge bonus visits (Domestic or International), when you book your flights through eBucks Travel



 Enjoy 2-for-1 specials in 2020 with The ENTERTAINER™ and let FNB cover the sign-up cost

^{*}Discount excludes taxes. Terms, conditions and rules apply.

¹No monthly fee on Tax-Free Cash Deposit or Tax-Free Shares Account. No monthly admin fee on Tax-Free Unit Trust

² No monthly platform fees on Retirement Annuity and Preservation Fund

³ A minimum balance of R25 000 must be maintained in your self-managed Local Trading Account.

A minimum balance of \$10 000 must be maintained in your self-managed Global Trading Account.

The monthly account fee will be charged to your account and reversed in the following month. A comprehensive fee structure is available on our website

^{*}To qualify for the wavining of the Single Facility* monthly, service fee of RB9 00 the Single Facility* accounthoder must be the owner of the property/properties that have been provided as security for the facility (*The mortgagor*) and must have selected the FNIB Private Clients Single Facility* account holder must be the owner of the property/properties that have been provided as security for the facility (*The mortgagor*) and must have selected the FNIB Private Clients account. For the private Clients Account. Single Facility* account holder must be the provided private provided as security for the facility (*The mortgagor*) and must have selected the FNIB Private Clients account. Single Facility* account holder must be an orthogous private and the private Clients account. Single Facility* account holder and/or the mortgagor remedy the non-compliance, then we may a tour discretion, wave the monthly lending (see. Single Facility*) accounts in the name of trusts and juristic entities do not qualify for this beenful private Clients account. Single Facility* accounts in the name of trusts and juristic entities do not qualify for this beenful private Clients.

In order to qualify for the waiver of the Securities Based Loan monthly service fee, the client must in addition to having an active Securities Based Loan, also hold either an active FNB Private Clients Cheque account or a FNB Private Clients Single Facility® both of which must be on a bundled pricing option. Should the client fail to

Get the best value

for you and your family (cont.)



Money Management

- FNB Channel Islands Current Account
- Pay no monthly fees when investing with FNB
- Tax-Free Savings Account¹
- Retirement Annuity²
- Preservation Fund²
- Local and Global Trading Account³



Temporary Loans

- Temporary Loans are quick and easy.
 There are no forms to fill in and you can easily accept your loan via the FNB App,
 Online Banking and FNB ATM
- This loan is offered in line with the way you've managed your credit profile.
 Once you've accepted the offer, funds are immediately available in your account

^{*}Discount excludes taxes. Terms, conditions and rules apply

¹No monthly fee on Tax-Free Cash Deposit or Tax-Free Shares Account. No monthly admin fee on Tax-Free Unit Trust

² No monthly platform fees on Retirement Annuity and Preservation Fund

³ A minimum balance of R25 000 must be maintained in your self-managed Local Trading Account.

A minimum balance of \$10 000 must be maintained in your self-managed Global Trading Account.

The monthly account fee will be charged to your account and reversed in the following month. A comprehensive fee structure is available on our website

^{*}To qualify for the waving of the Single Facility* monthly, service feed RE9.00 the Single Facility* accountholder must be the owner of the property/properties that have been provided as security for the facility of the mortgagor? and must have selected the FNIB Phivate Clients Single Facility* account holder must either have a FNIB Phivate Clients Single Facility* account holder must either have a FNIB Phivate Clients space or partner Account. Should the Single Facility* account holder or the mortgagor fall to comply with this criteria, then the Single Facility* monthly lending fee Will be charged. Should the Single Facility* account holder and and/or the mortgagor remedy the non-compliance, then we may a four discretion, wave the monthly lending fee. Single Facility* accounts in the name of trusts and juristic entities do not qualify for this benefit

In order to qualify for the waiver of the Securities Based Loan monthly service fee, the client must in addition to having an active Securities Based Loan, also hold either an active FNB Private Clients Cheque account or a FNB Private Clients Single Facility® both of which must be on a bundled pricing option. Should the client fail to



eBucks RewardsNew ways to get rewarded

eBucks Rewards is about helping you stretch your spend every month. By offering real value and benefits, you're able to use eBucks to buy fuel, groceries, clothes, holidays and so much more. As an FNB Private Clients Account holder, you could be rewarded with these exciting benefits

New ways to get rewarded

Even more ways to earn rewards with Smart Spend

Earn additional eBucks with Smart Spend when you use your qualifying FNB Fusion Private Clients card, FNB Private Clients Credit card, FNB Private Clients Cheque card or FNB Pay during the month. Track your spend and see how many eBucks you've earned this month by visiting the FNB App > eBucks > Earn > Smart Spend.

Even more ways to earn with FNB Personal Loans

Earn cash back on your FNB Fusion Private Clients Account fee when you have your personal loans with FNB Even more reward partners

Clicks

Earn up to 15% back in eBucks when you spend on health and beauty products at over 650 Clicks stores nationwide. You can also spend your eBucks at Clicks, making your money go further every month.

Mr D Food

Earn and Spend eBucks when ordering from the Mr D Food App with your qualifying FNB Private Clients Cards.

with new ways to get rewarded

Even more ways to earn with FNB Investments

Earn up to 100% of your monthly FNB Fusion Private Clients Account or FNB Private Clients Cheque Account fee back in eBucks when you invest with FNB



Maintain investment balances

Maintain an overall minimum saving and investment account balance of R750 000. Of this, a minimum of R100 000 must be invested in qualifying FNB Wealth and Investments solutions (stipulated accounts and funds). The remaining funds must be invested in qualifying Cash Investment solutions (stipulated accounts). If you have a qualifying FNB Islamic Banking cheque account, you need to have a minimum of R750 000 invested in an FNB Savings and Investment Account(s).



Invest in qualifying accounts

Cash Investments

- Any Cash Investment solution (Channel Islands solutions excluded)

Wealth and Investments

- Living Annuity
- Pension and Provident preservation funds
- Segregated Portfolios: Fully managed & tailored to client need: effective 1 October 2020
- Tax-Free Unit Trust
- Investment Account
- Tax-Free Shares

Invest in qualifying funds and solutions				
	Local segregated portfolios	FNB Horizon Unit Trust	Global segregated portfolio	Wealth segregated portfolio
	Equity Portfolio	Income Fund	Global Leaders Portfolio (USD)	Wealth Stable ETF
	Balanced Portfolio	Stable Fund	Global Equity Income Portfolio (USD)	Wealth Moderate ETF
Qualifiying funds	Dividend Income Portfolio	Moderate Fund	Global Equity Growth portfolio (USD)	Wealth Growth ETF
Wealth and Investments	Islamic Portfolio	Growth Fund	ETF Cautious Portfolio (USD)	Wealth Stable Portfolio
		Growth Plus Fund (closed to new business)	ETF Balanced Portfolio (USD)	Wealth Moderate Portfolio
			ETF Growth Portfolio (USD)	Wealth Growth Portfolio

with new ways to get rewarded

Even more ways to earn with FNB Investments

Earn up to 100% of your monthly FNB Fusion Private Clients Account or FNB Private Clients Cheque Account fee back in eBucks when you invest with FNB



Your monthly transactional account fee refund will be based on your eBucks rewards level.

Refund



Reward level

For example: if you are an FNB Private Clients account holder (who is on reward level 5) and have an FNB Money Maximiser Account with R650 000 invested and an FNB Retirement Annuity with R100 000 invested (total investment is R750 000), you will get 100% of your monthly account fee back in eBucks.

For details, visit www.ebucks.com Terms, conditions and earn rules apply.

New ways to get rewarded

Even more benefits you know and love



Earn up to R8 per litre back in eBucks per quarter at Engen when your vehicle is financed through WesBank, Toyota Financial Services or Volkswagen Financial Services and you have accepted the nav» Car terms of use on the FNB App



Earn up to 15% back in eBucks at Checkers and Shoprite. Use your eBucks to buy groceries and stretch your monthly spend



Enjoy a smoothie, organic coffee or up to R100 to spend in-store when you use your FNB Fusion Private Clients card or FNB Private Clients Credit card for 100% of your monthly spend.

Airport Lounges

Enjoy up to 20 complimentary SLOW Lounge visits per year, depending on your reward level.



Track your eBucks earn, spend and benefits conveniently on the FNB App under the eBucks tab. View 'Earn more eBucks' and 'Track my rewards' to learn how you can maximise your rewards.

Terms, rules and conditions apply.

Find out how you could qualify, move up a reward level and earn more eBucks by visiting eBucks.com.

A division of FirstRand Bank Limited. An Authorised Financial Services and Credit Provider (NCRCP20). Insured by FirstRand Life Assured Limited.

What is a road trip without a meal?

Get a free burger or breakfast at Wimpy 1-Stops on your travels.⁷

⁷ Available to qualifying eBucks members on eBucks Rewards level 2 and above, who have the FNB App.

Whatever your needs,

we have the solution for you



R399 p.m.

FNB Fusion Private Clients Account

The FNB Fusion Private Clients Account offers your spouse or partner a discounted monthly account fee of R225 p.m. for the same banking experience and benefits that you have, regardless of their income.

The FNB Fusion Private Clients Account is a day-to-day transactional bank account with a linked credit facility that offers up to 30 days interest-free on card purchases.

Get up to 29% cashback on your monthly account fee, when you have a revolving loan or a personal loan with us.

FNB Private Clients Cheque Account or Single Facility®

The FNB Private Clients Cheque Account offers your spouse or partner a discounted monthly fee of R250 p.m. for the same banking experience and benefits that you have, regardless of their income.

You can also take up a Single Facility® which seamlessly combines the functionality of the FNB Cheque Account and that of the home loan into a single account.

Credit Card is free on both pricing options

Please note: The monthly fee waiver that one would previously receive for meeting certain investment criteria, has been replaced with a monthly eBucks Reward.

For more information, visit www.ebucks.com to read about the rewards criteria.

We are also proud to offer you an **Islamic Private Clients Cheque Account**, with similar value-adds, reward benefits and pricing as a Private Clients Cheque Account. With Islamic Banking, you earn a competitive monthly profit share on your free Islamic Savings Account.⁸

⁸ For more information, contact the Islamic Banking Suite on 087 578 6786.



Product comparison

The full value of FNB Private Clients

	FNB Fusion Private Clients Account	FNB Private Clients Cheque Account/ Single Facility® Bundled pricing	FNB Fusion Private Clients Account / FNB Private Clients Cheque Account for your spouse or partner	Pay-As-You-Use (PAYU) pricing option ^o
Monthly account fee	R385	R399 ⁹	R225 /R250 ¹⁰	R120 ¹¹
Products included in your discounted monthly fee	 Private Clients Cree FNB Private Clients Up to 3 additional Money Maximiser¹ No monthly accou Global Debit Card¹ 2 free Send Money Free withdrawals up Cash@Till®, Cardles 	dit Card Securities Based Loan ¹⁵ Credit Cards (linked to yo 4 nt fee for a FNB Global Ac 3 transactions per month o	his includes withdrawals made using FNB ATMs ¹⁴	N/A

All international transactions displayed in this pricing guide will incur a 2.75% currency conversion.

⁹ These accounts are only applicable to individual accounts and Single Facility joint bond holders. Not applicable to juristic account holders. To qualify for the waiving of the Single Facility Lending fee, the bond must be registered in the name of the account holder. On a joint bond account the secondary bond holder (if an authorised representative) must have an FNB Private Clients spouse or partner account.

¹⁰ Available on both the FNB Fusion Private Clients Account and the FNB Private Clients Cheque Account. ¹¹The Pay-As-You-Use pricing option is only available on Single Facility. On this pricing option you are

charged a monthly service fee and for each transaction at the applicable fee. 12A minimum opening deposit of R100 000 is required to activate the account and must be maintained

to continue earning interest. For transactional pricing on Money Maximiser, please refer to the "Savings and Investments pricing guide" on our website.

¹³ Fees are applicable to foreign exchange transactions.

¹⁴ Per account billing cycle.

¹⁵In order to qualify for the waiver of the Securities Based Loan monthly service fee, the client must in addition to having an active Securities Based Loan, also hold either an active FNB Private Clients Cheque account or a FNB Private Clients Single Facility® both of which must be on a bundled pricing option. Should the client fail to comply with this, the Securities Based Loan monthly service fee will immediately be charged to the client's account. Should the client remedy any non-compliance to the Bank's satisfaction, the Bank, may at its sole discretion, elect to waive future monthly service fee. This benefit does not apply to trusts and other juristic entities.



Product comparison

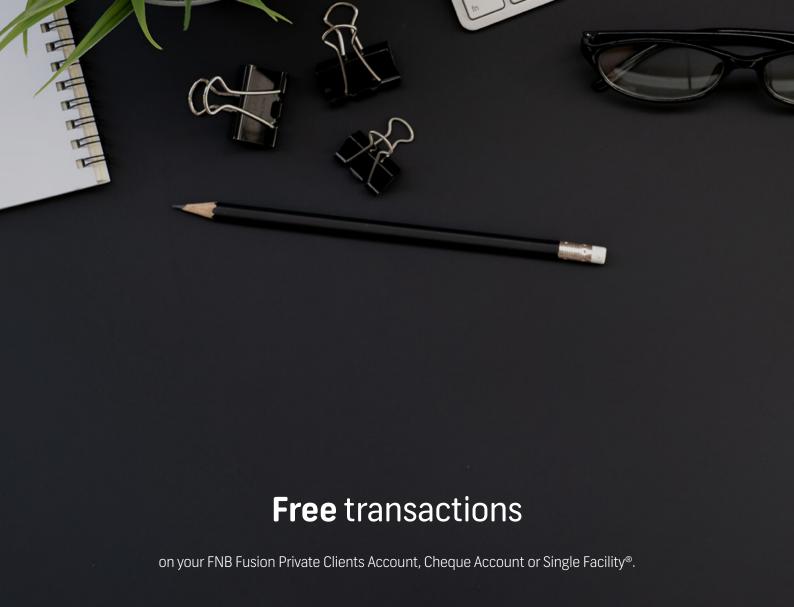
The full value of Private Clients

	FNB Fusion Private Clients Account	FNB Private Clients Cheque Account/ Single Facility® Bundled pricing option	FNB Fusion Private Clients Account/ FNB Private Clients Cheque Account for spouse or partner	Pay-As-You-Use (PAYU) pricing option ⁹
To help you get better banking value, we are pleased to inform you that you also have the opportunity for your monthly fees to be waived/rebated on the following products*:	 Pay no monthly f Shares Account a Trusts Save towards you your Retirement Protect your retirency on your Preserva 	rement funds and pay no mo tion Fund g and Portfolio Managemen	on your Tax-Free Unit onthly (platform) fees on onthly (platform) fees	N/A

All international transactions displayed in this pricing guide will incur a 2.75% currency conversion.

¹⁵ A minimum balance of at least £2 500 must be maintained in your FNB Channel Islands Current Account.

¹⁶ A minimum balance of R25 000 must be maintained in your self-managed Local Trading Account. A minimum balance of \$10 000 must be maintained in your self-managed Global Trading Account. The monthly account fee will be charged to your account and reversed in the following month. A comprehensive fee structure is available on our website.





Free transactions

Transactions not mentioned, or above these limits, will be charged at Pay-As-You-Use (PAYU) rates

Free transactions (applicable to FNB Fusion, Cheque and One Account)			
Card purchases	Free ¹⁸		
Prepaid airtime purchases using the FNB App and Online banking	Free		
Payments and transfers (FNB App, Online banking, Cellphone banking)	Free		
Debit orders (internal and external)	Free		
Cash withdrawals using Cash@Till®, FNB ATM and cardless cash	Free up to R9 000 ¹⁹		
FNB ATM cash deposits	Free up to R9 000 ¹⁹		
eBucks rewards membership	Free		
Subscription to inContact, Online banking, cellphone banking, telephone banking and the FNB App	Free		

¹⁸ International currency commission and conversion fee of 2.75% of the transaction value applies

¹⁹ Per account billing cycle.

Your FNB Private Clients Credit Card is an ideal transactional banking tool that offers you flexibility in terms of pricing, as well as exclusive benefits that are suited to your lifestyle and offers up to 55 days interest-free purchases.

Repay large purchases with a FREE budget facility of up to 60 months.

3 FREE additional credit card

Personalised and competitive interest rates.

Unlimited FREE swipes

Tap to pay for purchases in store.

Free Global Travel Insurance, covering you locally and internationally when you buy your return travel ticket(s) using your Private Clients Credit Card for flights and/or road travel.

Free Automatic Debt Protection



Credit facility fees			
Credit facility service fee	R17 ²⁰		
Initiation fee (once-off)	Up to a maximum of R175		
Credit card account fees			
FNB Private Clients Credit Card monthly account fee	R192 ²¹		
Additional card fees	3 free cards, thereafter R18.50 per card, per month		
Petro card fee (linked to your Credit Card)	R29.50 per card, per month		
eBucks rewards membership	Free		

²⁰ Credit Facility service fee is charged monthly for the administration and maintenance of your Credit Facility.
This fee is included in the FNB Fusion Private Clients and Cheque Account/Single Facility ® monthly account fee.

²¹ Credit Card monthly account fee is charged monthly for the administration and maintenance of your Credit Card Account. This fee is included in the FNB Fusion Private Clients and Cheque Account/Single Facility monthly account fee.



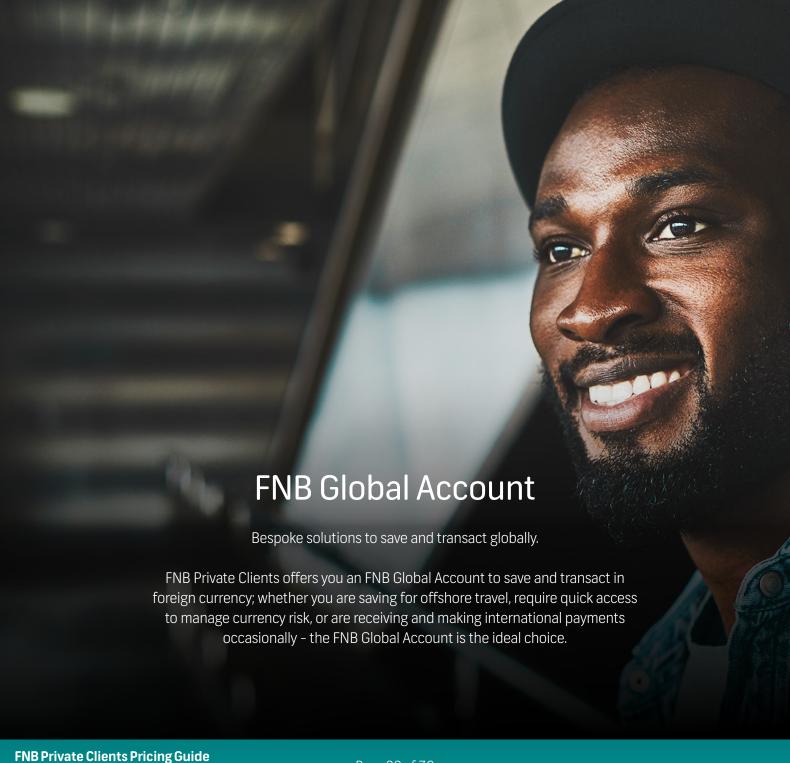
Free transactions

Linked account transfers and account payments			
IVR smart transfer to FNB	Free		
Card purchases			
Credit card purchases	Free		
Credit card budget purchases	Free		
Balance enquiries			
FNB ATM	Free		
FNB Branch	Free		
International ATM	Free		
Other banks' ATM	Free		



Free transactions

Statements		
FNB ATM mini-statement (view or print)	Free	
Historical email statements	Free	
Other fees		
Changes to account limits	Free	
Card replacement fee	One free card per year, thereafter R120 per card	
Courier delivery	Free	
Branch delivery	Free	
eBucks Rewards membership	Free	
Urgent delivery	R250	
International Delivery	R700	

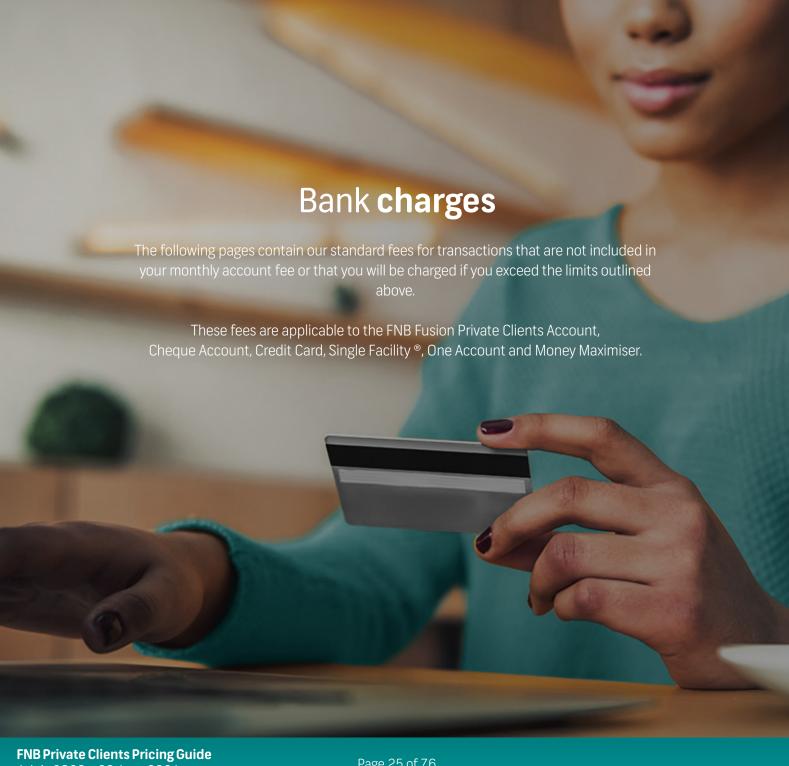


FNB Global Account

Other fees	GBP	USD	EUR
Annual card fee (One Global Debit Card fee is included in the monthly account bundle fee of your FNB Fusion or Cheque Account)	£15	\$20	€17
Card swipes and international online card payments	Free		
International ATM withdrawal ²³	£3	\$5	€4
Card replacement (lost, stolen or damaged)	£7	\$10	€8
Balance enquiry	£0.35	\$0.50	€0.40
Insufficient funds fee (ATM and Point-of-Sale transactions)	£0.50	\$0.80	€0.60
Currency conversion (when a specific currency card is used in a different currency zone)		•	

²³Some ATMs overseas might also charge you a withdrawal fee over and above our fee.







Please note that any transactions not included or in excess of the limits above will be charged as per the tables below:

Facility and Initiation fees applicable on your Cheque/FNB Fusion/Revolving Facility accounts²⁵

Overdraft fees	
Monthly overdraft service fee (applies to NCA clients with credit agreements concluded between 1 June 2007 and 6 May 2016)	R57.50
Monthly rebate on overdraft service fee (applies to NCA clients with credit agreements concluded between 1 June 2007 and 6 May 2016)	R27.50
Monthly overdraft service fee (applies to NCA clients with credit agreements concluded since 6 May 2016)	R69
Monthly rebate on overdraft service fee (applies to NCA clients with credit agreements concluded since 6 May 2016)	R39
FNB Fusion fees	
Monthly FNB Fusion Credit Facility fee	R69
Monthly rebate on FNB Fusion Credit Facility	
Revolving Facility fees	·
Monthly revolving facility service fee (applies to NCA clients with credit agreements 1 June 2007 and 6 May 2016)	R57.50*
Monthly revolving facility service fee (applies to NCA clients with credit agreements concluded since 6 May 2016)	R69 ²⁶
Once-off revolving facility initiation fee	R155 ²⁷

²⁵ Refer to terms and conditions of your credit agreement. Not applicable on FNB Fusion Premier Account and One Account.

 $^{^{\}star}$ Monthly Revolving Facility service fee and Revolving Facility initiation fee applicable to clients with Revolving Loans.

²⁶ Monthly Revolving Facility service fee applicable to clients with Revolving Loans.

 $^{^{\}rm 27}$ Once-Off Revolving Facility initiation fee applicable to clients with Revolving Loan



Linked account transfers		
FNB ATM and telephone banking - IVR	Free	
Telephone banking (consultant assisted)	R80	
FNB Branch	R80	
Digi-zone	R15	
Cash withdrawals		
FNB ATM	R2 per R100	
FNB Mini ATM	R2 per R100	
Cash@Till®	Free	
Cardless cash withdrawals	R2 per R100	
Credit card cash on budget	R80 + R2.85 per R100	
Other banks' ATMs	R10.00 + FNB ATM FEE	
Other banks' Mini ATM	R10.00 + FNB Mini ATM FEE	
International ATM cash withdrawals using your FNB Fusion Private Clients Card or Cheque Card	R80 ²⁸	
FNB Branch	R80 + R2.50 per R100	

²⁸ Additional 2.75% commission and conversion fee apply. Some ATMs overseas might charge a withdrawal fee.

²⁹ Additional 2.75% commission and conversion fee apply.



Single Facility® lending fees

Existing facility fees	
Monthly service fee (applies to clients with credit agreements concluded prior to 1 June 2007 and with a facility size of R500 000 or less)	R5.75
Monthly service fee (applies to NCA clients with credit agreements concluded between 1 June 2007 and 5 May 2016)	R57.50
Monthly service fee (applies to NCA clients with credit agreements concluded since 6 May 2016)	R69
Monthly service fee (applies to non-NCA clients as well as to clients with credit agreements concluded prior to 1 June 2007 with a facility greater than R500 000)	R240
Monthly service fee (applies to non-NCA clients with credit agreements concluded between 1 June 2007 and 28 February 2017)	R150
New facility fees	
Once-off initiation fee on mortgage agreements (applies to clients that fall within the ambit of the NCA)	R6 037.50
A once-off initiation fee will be charged on all mortgage agreements (applies to clients that do not fall within the ambit of the NCA)	R10 400
Once-off initiation fee on unsecured and secured credit facilities other than mortgage agreements (applies to clients that fall within the ambit of the NCA)	R1 207.50



Single Facility® lending fees

New facility fees

An initiation fee will be charged on all refinancing of unsecured and secured credit facilities including mortgage agreements (applies to clients that do not fall within the ambit of the NCA)

R6 250

A discretionary structuring fee may be charged (applies to clients that do not fall within the ambit of the NCA)

Valuation fees

Property valuation fee R1810

Early termination fees

Should you wish to settle the loan early before your loan term expires, you will be required to provide the Bank with 90 days' notice where, an early termination fee may be charged. The fee is equal to no more than the interest that would have been payable under the agreement for the period equal to the difference between the 90 days and your period of notice of settlement.

Please note:

The monthly service fee applicable to your Single Facility will be charged irrespective of the balance outstanding and will only cease when the credit facility has been closed.



Payments			
Cellphone banking, the FNB App, Telephone banking - IVR, FNB ATM and Online banking	R8.50		
Telephone banking (consultant assisted)	R80		
FNB Branch	R80		
Digi-zone	R15		
Cheques issued	R150 ³⁰		
Bank cheque	R140		
Internal debit orders	R4.20		
External debit orders	R19		

 $^{^{\}rm 30}\,\text{Cheque}$ issuing related fees are not applicable to FNB Fusion Private Clients Account.



Debit order management		
Stop payment – digital channels	Free	
Stop payment – telephone banking (consultant assisted)	R26	
Stop payment – branch	R80	
Debit order dispute – telephone banking (consultant assisted)	R40	
Debit order dispute – branch (consultant assisted)	R40	
Debit order dispute - digital channels	R5	
Scheduled Payment related (establishment and amendment)		
Online	Free	
Branch	R18	
Deposits		
Cash deposit at FNB ATM	R1.10 per R100	
Cash deposit at FNB Branch	R80 + R2.50 per R100 ³¹	
Cheque deposit at FNB Branch and ATM	R60 + R11 per cheque (Max. R150)	
ENC upliftment fee and special clearance	R335 ³²	

³¹ Includes third party deposits.

 $^{^{}m 32}$ Cheque issuing related fees are not applicable to FNB Fusion Private Clients Account.



Prepaid purchases		
FNB Connect prepaid airtime purchase using Digital Channels	Free	
Prepaid airtime purchase using other banks' ATMs	R15	
Other network's prepaid purchase using ATM and cellphone banking	R0.50 for values <=R10 R1 for values between R10 and R25 R2 for values above R25	
Other network's prepaid purchase using FNB App and Online banking	Free	
Prepaid electricity purchase	R2.70	
Pay TV prepaid purchase	R2.70	
Balance enquiries		
Using eChannels and mobile channels	Free	
Point-of-sale	R1.75	
Other Banks' ATMs, international point-of-sale, branch or telephone banking (consultant assisted)	R7.30	



Statements		
Cellphone Banking Mini statement	Free	
FNB ATM transaction list	R3.60	
Historical statements – FNB App and Online Banking (download/view/email)	Free	
Posted Statement	R26 (per statement)	
Emailing of statements – Branch and Telephone Banking	R40 (per statement)	
Printing of statements – Branch and Telephone Banking	R40 (per statement)	
Digi-zone statements	R25 (per statement)	
Interim statements	R18.20 per page	
FNB ATM - full statement	R3.75 per page	



Additional statements (fee per month)				
Online	Daily	R61		
	Weekly	R29		
	Twice-monthly	R16.10		
Paper	Daily	R128		
	Weekly	R53		
	Twice-monthly	R26		
Unsuccessful transactions (insufficient funds)				
FNB ATM		Free		
Point-of-sale, scheduled payment and Other Banks' ATMs		R8.50		
Insufficient funds fee (returned item cheque or debit order)		Free (first 3 unpaid items)		
		R25 (per unpaid item 4 and 5)		
		R110 (per unpaid item 6 or more) ³³		

 $^{^{}m 33}$ Applicable over a rolling 12 month period.



Card and cheque book delivery fee		
Courier delivery (delivery between 8am-5pm)	Free	
Urgent delivery	R250	
Branch delivery	Free	
International delivery	R700	
Cheque book	R310*	
Card replacement fees		
Cheque Card/FNB Fusion chip & PIN Card	R120	
Temporary card replacement	R100	
Credit card/FNB Petro Card	One free card per year, thereafter R120 per card	

^{*} Cheque issuing related fees are not applicable to FNB Fusion Private Clients Account.



Cheque book fees ³⁶		
Pocket 40 forms	R90 ³⁷	
Copies of vouchers (deposit slips and cheques)		
Online banking	Free	
Branch and telephone banking (consultant assisted)	R80	
SLOW Lounge fees ³⁸		
Domestic lounges	R250	
International lounge	R400	

 $^{^{\}rm 36}$ Cheque issuing related fees are not applicable to FNB Fusion Private Clients Account.

³⁷ Excluding FNB Fusion Private Clients Account.

³⁸ SLOW Lounge fees are applicable for every additional entry over and above complimentary entries, as well as for every entry where the cardholder does not qualify for complimentary entries. For more information on SLOW Lounge visit fnbcoza/slow-lounge.



Convenience and value-added services		
Buy LOTTO™/Powerball	R2.70 ³⁹	
MultiChoice payments	R7	
Pay & clear now	R45	
Cash swop fee	Free	
Payment honouring fee	R50 for value <= R50 R150 for value > R50 ⁴⁰	
Common Monetary Area (CMA) Cross-border Receipt	R100 plus applicable cash deposit fee	
Account confirmation letter (Online banking)	Free	
Account confirmation letter (Digi-zone)	R26.50	

³⁹ LOTTO™ purchases are excluded from the Islamic Private Clients Cheque Account.

⁴⁰ A service fee is charged for each payment honoured where there is not enough money in your transactional account.



Electronic subscriptions services (fee per month)		
My limit alert	R3.15	
Scheduled payment alert	КЭ.1Э	
Balance alert (fee per month)		
Monthly	R1.15	
Weekly	R3.20	
Daily	R15.50	
Payment notifications		
Email	RO.95	
SMS	R1.30	
Fax	R8	



Other fees		
FNB One Account monthly fee	R468 ⁴¹	
Online banking payment history (older than 3 months)	R7	
Online banking account verification fee (FNB and other banks' accounts)	R7	
Monthly petrol card fee (linked to your FNB Fusion Private Clients or Cheque Account)	R20	
FNB Petrol Card fuel purchases	R5.75	
Monthly device payment fee	Device dependant	
Online banking password reset using telephone banking (consultant assisted)	R80	
Additional Credit Card purchase fees		
Fuel transaction fee (Petro Cards only)	R5.75	
Credit Card deposit fees		
FNB ATM with Automated Deposit Terminal (ADT)	R1.10 per R100	
FNB Branch and FNB ATM with envelope deposit facilities	R80 + R2.50 per R100	

⁴¹ Please be advised that One Account is not available for new sales.



Credit Card linked account transfers and account payments		
IVR Smart Transfer to FNB	Free	
Linked account transfers	Free	
Third party payments	R9.50	
Telephone banking (consultant assisted)	R80	
Transfers and payments at branch	R80	
Voucher retrieval requests		
Local	R105	
International	R295	
Other Credit Card fees		
Budget purchases	Free	
Declined transaction fee	R9.50	
International ATM/branch cash withdrawals	R80 + R2.50 per R100 ⁴²	

 $^{^{\}rm 42}$ International currency commission and conversion fee of 2.75% of the transaction value applies.



Credit card convenience fees			
Pay2Cell			R8.50
	App and online		Free
	FNB ATM & Cellphone banking (Transactions between R0.01 – R	10)	R0.50
Prepaid Airtime Transaction Fee	FNB ATM & Cellphone banking (Transactions between R10.01 –	R25)	R1.00
FNB ATM & Cellphone banking (Transactions between R25.01 – R40)		R40)	R1.50
FNB ATM & Cellphone banking (Transactions greater than R40.01)		R2.00	
Uncapped ADSL fee			R2.50
Lotto/PowerBall Purchase		R2.70	
Prepaid Electricity		R2.70	
PayTV Prepaid Purchase		R2.70	
	Credit card cash deposits fees		
FNB ATM with Automated Deposit Terminal (ADT) R1.10 per		R1.10 per F	R100
FNB Branch and FNB ATM with envelope deposit R80 + R2.5		R80 + R2.5	0 per R100



eWallet			
Fees for sender ⁴³			
Send money from FNB Account to eWallet	R2 + R2 per R100		
Reversal of incorrect 'Send Money to eWallet' transaction – telephone/branch	R55		
Reversal of incorrect 'Send Money to eWallet' transaction – cellphone banking	R15		
Fees for recipient Pees for recipient			
Monthly account fee	Free ⁴⁴		
Withdraw cash from an FNB ATM, FNB Mini ATM or participating retailers	1 free ATM withdrawal for each payment received		
Purchases at participating retailers	Free		
Prepaid airtime or data purchase	R1.50		
Prepaid Electricity	R2.70		
Multichoice payments	R7		
Pay TV payments	R2.70		

⁴³Limited to a maximum of 4 at any time.

⁴⁴ If you have used your free withdrawals, the following fees will apply: FNB ATM/Mini ATM: R10.95 for amounts up to R1000. R13.95 for amounts over R1000.



eWallet		
Fees for recipient		
Inactivity fee per month (after 6 months of inactivity)	R11	
Transfer from your eWallet to your FNB Account	Free	
eWallet balance enquiry	Free	
eWallet mini-statement	Free	

Foreign Exchange Foreign Exchange Provider45, we offer a range

As SA's Best Foreign Exchange Provider⁴⁵, we offer a range of solutions to suit all your needs – whether you're sending or receiving money globally, travelling, saving in a foreign currency or investing offshore.



⁴⁵ Global Finance World's Best FX Providers 2017 – 2020.

Foreign exchange solutions	Online Banking /App	Call Centre / Banker	Branch
FNB GI	obal Account		
Transfer (to Rand, from Rand, and between global accounts)	Free		
Global payn	nents and receipts		
Global payments (sending money)	Refer to Global Payments and		
Global receipts (receiving money)	Receipts (SWIFT) fees below		
Non-resident or Foreign National Foreign Currency Account (FCA)			
Transfer from FCA to Rand account	Free		
Transfer from Rand account to FCA	Free		

For all other fees, refer to "General fees".



Get rewarded⁴⁶ Earn back in eBucks on your transaction charges when you send or receive foreign currency payments online or with the FNB App, or when receiving regular foreign currency payments by authorising FNB to convert these funds on your behalf with a Standing Instruction.

⁴⁶ eBucks earned on Global Payment and Global Receipt transactions are subject to standard eBucks Reward earn rules. For more information, visit the eBucks website.

Foreign exchange solutions	Online Banking /App	Call Centre / Banker	Branch
All Exchange Control Applications includ	ing placing emigratior	on record with the SA	ARB
Minimum fee per application	-	R1950	
Placing immigration on record with the SARB			
Minimum fee per application	-	R200	
Placing emigration on record where the client is a beneficiary of an Inter-Vivos Trust			
Minimum fee per application	-	R3190	
Urgent and/or complex applications			
Minimum fee per application	-	R 3190	

Travel products bought from FNB	Online Banking /App	Call Centre / Banker	Branch	
Multi-curr	ency Cash Passport™			
Initial card fee	R75	R125	R220	
Additional card fee	-	R75	R75	
Commission (load or reload)	0.5% (Min.R75)	0.75% (Min.R105)	1% (Min.R160)	
Fo	Foreign notes			
Commission	2% (Min.R80)	2.20% (Min.R100)	2.30% (Min.R140)	
CMA notes (Les	sotho, Namibia, Eswatin	i)		
Commission	3.80% (Min. R150)			
Delivery				
Order up to R1 999.99	R275			
Orders R2 000.00 and over	Free			

Travel products sold to FNB	Online Banking /App	Call Centre / Banker	Branch
Multi-cu	rrency Cash Passport™		
If credited to an FNB transactional or Global Account	Free		
If paid out in cash or credited to any other account	-	Free	Free
	Foreign notes	•	
Commission	-	-	2.30% (Min.R140)
CMA notes (L	esotho, Namibia, Eswatin	i)	
Commission	-	-	3.80% (Min.R150)

International payment solutions

Low value Global Receipts in Foreign Currency	Online Banking /App	Call Centre / Banker
Global Payments (sending money)		
Commission including SWIFT fee	0.55% (Min. R295, Max. R650)	0.65% (Min. R375, Max. R895)
Global Receipts (receiving money)		
Commission	0.55% (Min. R180, Max. R550)	0.65% (Min. R275, Max. R795)
Common Monetary Area (CMA) payments and receipts		
Global payments - CMA destination	D	150
Global receipts - CMA origin	R150	
ZAR Fee (an additional fee will be charged if a payment is sent abroad or received from abroad in Rands)	Online Banking /App	Call Centre / Banker
Value of transaction		
RO - R1 499.99	Free	
R1 500 - R1 999.99	R60	
R2 000 - R2 499.99	R120	
R2 500 +	R175	

International payment solutions

Low value Global Receipts in Foreign Currency All channels (Online bank /App/call centre/branch/		
RO - R499.99	R70	
R500 - R1 000	R125	
Low Value Global Receipts in ZAR All channels (Online bank /App/call centre/branch/		
RO - R499.99	R70	
R500 - R1 000	R125	
Global Receipts received for pension purposes	All channels (Online banking /App/call centre/branch/banker)	
RO - R4999.99	R40	
R5 000 - R9 999.99	R80	
R10 000 - R14 999.99	R115	
R15 000 +	R150	

International payment solutions

Foreign cheques	Online	Branch
Bills negotiable (foreign cheques received)		
Commission	-	1.70% (Min. R320, Max. R1265)

International payment solutions

MoneyGram ⁴⁷	All channels (Online banking /App/call centre/branch/banker)
Send amount (USD)	Send fee (USD)
\$0 - \$50	\$7
\$50 - \$100	\$10
\$100 - \$150	\$11
\$150 - \$200	\$13
\$200 - \$250	\$15
\$250 - \$300	\$17
\$300 - \$400	\$19
\$400 - \$500	\$24
\$500 - \$600	\$29
\$600 - \$700	\$34
\$700 - \$800	\$39

 $^{^{\}rm 47}\,\rm Money Gram$ fees exclude VAT.

International payment solutions

MoneyGram ⁴⁷	All channels (Online banking /App/call centre/branch/banker)	
Send amount (USD)	Send fee (USD)	
\$800 - \$900	\$44	
\$900 - \$1 000	\$49	
\$1000 - \$1200	\$55	
\$1 200 - \$1 500	\$63	
\$1500 - \$1800	\$70	
\$1800 - \$2500	\$90	
\$2 500 - \$5 000	\$140	
\$5 000 - \$7 500	\$240	
\$7 500 - \$8 000	\$290	

 $^{^{\}rm 47}\,\rm Money Gram$ fees exclude VAT.

Paypal

PayPal is one of the world's leading digital payment platforms where you can receive payments and pay online for goods and services, without sharing your financial information. It's safe, easy to use, fast and more convenient than ever before.

What is the FNB Top-Up and Withdraw Service?

You don't need a credit card to shop online. With FNB's Top-Up Service you can top up funds to a PayPal account from a qualifying FNB account. FNB's Withdraw Service allows you to withdraw funds received into a PayPal account to your FNB or any linked South African bank account.

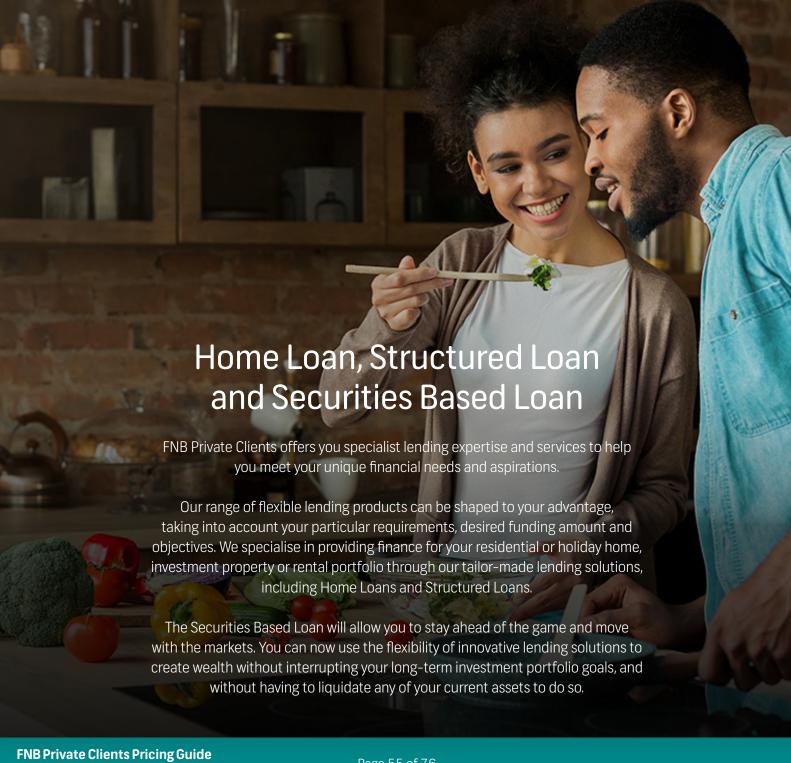
Save money with FNB's tiered pricing structure

The standard withdrawal rate on all Top-Up and Withdraw transactions is 1.52%. However, you can withdraw for as little as 0.81%, depending on your previous month's transactional value.

Tier	Fees incl. VAT	Total monthly Top-Up & withdraw	
Tier 0	1.52%	\$0 - \$3 000	
Tier 1	1.37%	\$3 001 - \$10 000	
Tier 2	1.27%	\$10 001 - \$50 000	
Tier 3	1.01%	\$50 001 - \$100 000	
Tier 4	0.81%	\$100 001	

Please note:

The new structure applies specifically to FNB's Top-Up and Withdrawal service with PayPal. The PayPal transactional charges and currency conversation fees will stay the same. To learn more about the FNB and PayPal service, contact our PayPal helpdesk on 087 572 9725 or email paypalenquiries@fnbcoza.



Lending

Existing facility fee	
Monthly service fee (applies to clients with credit agreements concluded prior to 1 June 2007 and with a facility size of R500 000 or less)	R5.75
Monthly service fee (applies to NCA clients with credit agreements concluded between 1 June 2007 and 5 May 2016)	R57.50
Monthly service fee (applies to NCA clients with credit agreements concluded since 6 May 2016)	R69
Monthly service fee (applies to non-NCA clients as well as to clients with credit agreements concluded prior to 1 June 2007 with a facility greater than R500 000)	R240
Monthly service fee (applies to non-NCA clients with credit agreements concluded between 1 June 2007 and 28 February 2017)	R150

Lending

New facility	
Once-off initiation fee on mortgage agreements (applies to clients that fall within the ambit of the NCA)	R6 037.50
A once-off initiation fee will be charged on all mortgage agreements (applies to clients that do not fall within the ambit of the NCA)	R10 400
Once-off initiation fee on unsecured and secured credit facilities other than mortgage agreements (applies to clients that fall within the ambit of the NCA)	R1 207.50
An initiation fee will be charged on all refinancing of unsecured and secured credit facilities including mortgage agreements (applies to clients that do not fall within the ambit of the NCA)	R6 250

Valuation fees	
Property valuation fee	R1 810 ⁴⁸

 $^{^{48}}$ Kindly note that this fee is only applicable to Home Loans and Structured Loans (not Securities Based Loan).

Lending

Early termination fees⁴⁹

A fixed rate breakage fee is charged when a fixed rate is cancelled before expiry of the loan term*.

Should you wish to settle the loan early before your loan term expires, you will be required to provide the Bank with 90 days' notice where, an early termination fee may be charged. The fee is equal to no more than the interest that would have been payable under the agreement for the period equal to the difference between the 90 days and your period of notice of settlement.

Other fees		
Unpaid debit order fee (applies to non-NCA Juristic clients)	R200	
Bank Cheque commission	R100	

For all other fees, refer to "General fees".

Please note:

The monthly service fee applicable to your loan will be charged irrespective of the balance outstanding and will only cease when the credit facility has been closed

^{*}Applicable to Non-NCA clients only.

⁴⁹ Kindly note that currently this does not apply to Securities Based Loan.



Savings and cash investments

Savings account

A free FNB Savings Account linked to your cheque account. No transactional fees apply to your savings account.

Money Maximiser

Earn a money market fund related rate, plus your capital and quoted returns are fully guaranteed.

Accounts opened on the FNB App or in the Private Clients bundles will not be charged a monthly fee.

Money Maximiser		
Monthly Account Fee	R65 ⁵⁰	

⁵⁰ Monthly fee waived to customers with an FNB Fusion Private Clients Account, cheque account or Single Facility® Bundled Option.

Savings and cash investments

Other fees that apply to your Money Maximiser Account

Money Maximiser		
Electronic withdrawals		
Electronic transfers: Online banking, cellphone banking, telephone banking and the FNB App	Free	
Electronic third-party payments: Online banking, cellphone banking, telephone banking and the FNB App	R45	
Transfers or payments: branch or telephone (Consultant Assisted)	R80	
Pay & Clear now	R90	
Scheduled transfer related fees		
Establishment or amendment fees (Online banking)	Free	
Establishment or amendment fees (FNB Branch)	R18.20	

To view other Savings and Cash Investment solutions available to you, please visit our website.

Retirement Solution

FNB understands that life changes as you retire. We are here to help as you venture into this new life stage. Retired individuals can now share in the benefits of a solution designed specifically to cater for your unique needs, post retirement.

Get more with our retirement solution!

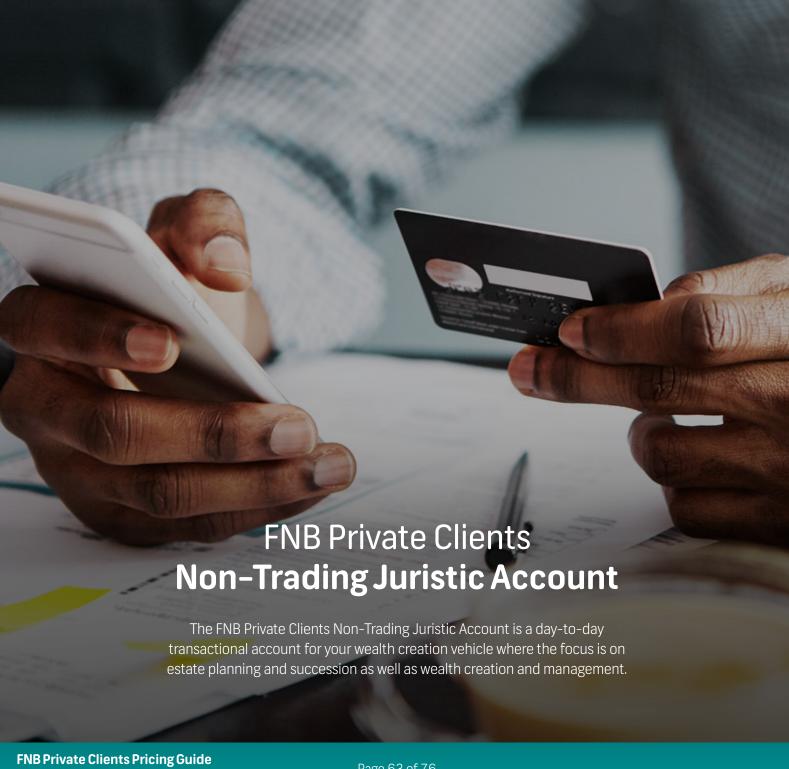
Enjoy all the value that being a Private Client brings together with additional benefits that retirement brings. As an FNB Private Client, if you invest R500,000 you will get 50% off your monthly transactional account fee or invest R1,000,000 and get 100% off.

More Value - Less Fees

- Get more
 - Earn preferential rates on your Fixed Deposits
 - Protect your your money with an FNB Living Annuity or Endowment
 - Discounted estate administration fee
- Cost effective lending
 - Get up to 100% of the value of the home loan
 - Discounted attorney fees on bond registration costs
 - Preferential interest rates on your home loan
 - No monthly fees on a Securities Based Loan
 - No early settlement fee for bond terms of more than three years

- More rewards
 - Double* investment eBucks points
- More help
 - Your dedicated Private Banker and team of experts will still be available to you.
 - 24/7 Service Suite via Secure ChatTM, phone or email
 - Advice session to ensure you are on track

^{*}All other transactional pricing is aligned to that outlined in this guide.
*Terms, conditions and rules apply.





Pay-As-You-Use (PAYU) pricing option

On this pricing option, you are charged for each transaction at the applicable fee.

Monthly account fees		
Account fee		R80
Monthly Petro Card fee (linked to you	Monthly Petro Card fee (linked to your FNB Private Clients Non-Trading Juristic Account)	
	Prepaid purchases	
FNB Connect prepaid purchases, FNI telephone banking - IVR	B ATM, online banking, cellphone banking, the FNB App,	Free
Prepaid airtime purchase using other banks' ATMs		R15
Prepaid airtime transaction fee (FNB ATM and cellphone banking)	Transactions between R0.01 – R10	R0.50
	Transactions between R10 - R25	R1.00
	Transactions greater than R25	R2.00
Other prepaid airtime using FNB App	and online banking	Free

Card purchases		
FNB Private Clients Business Cheque Card purchases (local and international)	Free ⁵¹	
Petro Card fuel purchases	R5.75	
Linked account transfers		
Electronic transfers (FNB ATM, online banking - no role separation, telephone banking - IVR, scheduled)	Free	
Telephone banking (consultant assisted)	R80	
FNB Branch	R80	

⁵¹ International currency commission and conversion fee of 2.75% of the transaction value applies.

Payments		
Cellphone banking, the FNB App, telephone banking - IVR, FNB ATM and online banking	R8.50	
Telephone banking (consultant assisted)	R80	
FNB Branch	R80	
Cheques issued	R150	
Bank cheque	R140	
Deposits Deposits		
Cheque deposit at FNB Branch (per deposit)	R60+R11 per cheque (Max. R150)	
Special clearance	R335	
Effects not cleared upliftment	R335	

Cash deposits		
FNB ATM	R1.10 per R100 or part thereof	
Branch cash deposit fees	R80+R2.50 per R100	
Cash withdrawals		
FNB ATM	R2 per R100	
Cash@Till®	Free	
Cardless cash withdrawals	R2 per R100	
Credit card cash on budget	R80 + R2.85 per R100	
Other banks' ATMs	R10 +R2 per R100	
International ATM cash withdrawals using your FNB Fusion Private Clients Card or cheque card	R80 ⁵²	
Branch (includes all financial institution branches and the purchase of foreign exchange)	R80+R2.50 per R100 ⁵³	
International branch	R80+R2.50 per R100 ⁵³	

½ Included in the FNB Fusion Private Clients and Cheque Account/Single Facility® monthly fee. International currency commission and conversion fee of 2.75% of the transaction value applies.

 $^{^{\}rm 53}$ Additional 2.75% commission and conversion fee apply.

Balance enquiries		
FNB ATM	Free	
Point-of-Sale (Private Clients Business Cheque Cards only)	R1.75	
FNB Branch and telephone banking (consultant assisted)	R7.30	
Other banks' ATMs	R7.30	
International Point-of-Sale balance enquiries	R7.30	

Statements		
Cellphone banking mini-statement		Free
FNB ATM transaction list		R3.60
Historical statements – online banking (download/view/email)		Free
Emailing of statements – branch and telephone banking		R40 (per statement)
Printing of statements – branch and telephone banking		R40 (per statement)
Printed statements (Smart Kiosk)		R3.75 per page
Posted statement		R26 per statement
Interim/Provisional statements		R18.20 per page
Digizone statements		R25 per statement
Additional statement (fee per month)		
	Paper	Online
Daily	R128	R61
Weekly	R53	R29
Twice monthly	R26	R16.10

Penalty fees	
FNB ATM declined transaction fee (insufficient funds or daily limit exceeded)	Free
Other FNB declined transaction fee (local and international Point-of-Sale, scheduled payment)	R8.50
Other banks' ATMs declined transaction fee (insufficient funds or daily limit exceeded)	R8.50
Inward unpaid fee	R150
Unpaid cheques and/or debit orders	Free (First 3 unpaid items)
	R25 (per unpaid item 4 and 5)
	R110 (per unpaid item 6 and more) ⁵⁴

⁵⁴ Applicable over a rolling 12 month period

Card and other related fees	
Voucher retention	R80
Credit-related fees	
Overdrafts	
Overdraft initiation fees	An overdraft initiation fee may be charged
NCA clients	
Monthly credit service fee (new or increased overdraft concluded from 1 July 2016)	R69
Non-NCA clients	
Monthly credit service fee	0.115% of facility (Min. R69, Max. R1 207.50)



Important information

- These prices include VAT.
- Interest rates are personalised to you and appear on the FNB Fusion Private Clients Account and Credit Card statement.
- Visit FNB's website for a copy of the terms, conditions and rules that govern our agreements.
- Should you require further information on any Credit Card products or services, please contact credit card Customer Enquiries on 087 575 4727 (standard rates apply).

Definitions

- Credit facility service fee is charged monthly for the routine administration of maintaining your credit facility.
- Credit card monthly account fee is charged monthly for the administration and maintenance of your credit card Account.

The small print

Our small print is straightforward.

Information on our products and prices

- FNB, a division of FirstRand Bank Ltd. reserves the right to change fees or introduce new fees from time to time. If we do this, though, we'll give you at least 20 business days' notice of these changes. You'll find these changes on FNB's website.
- We strive to keep the information provided in the pricing guide as accurate as possible, and we will not be held responsible if an error or omission is found.
- · You must apply for each facility or product individually.
- The granting of any facility or product is subject to you meeting the qualifying criteria of that product or facility.
- Each facility or product has a set of terms and conditions for that specific facility or product. We agree on these terms and conditions with the applicant.
- If there is disagreement between the product or facility specific terms and conditions and what's outlined in this pricing guide, we'll follow the product or facility-specific terms and conditions that apply to such a facility or product. FNB reserves the right to change the features of any product or facility at any time.
- Fees quoted as "per R100" include parts thereof.
- Where cellphone banking is referred to, standard network rates apply.
- All fees quoted are VAT inclusive and are effective from 1 July 2020 30 June 2021.

Standard terminology

If you want to compare FNB's fees with those of other banks, we have, as far as possible, used standard terminology throughout this pricing guide. This is in line with Section 13 of the Code of Banking Practice (COBP). In the case where we've used FNB-specific terminology, we've added this here showing the wording that other banks may use.

Glossary of terms	
FNB term (As Used In Guide)	Standard terminology
Card purchase	Card transaction
Payment	Third party payment/stop order
Slimline devices	Mini ATMs
eChannels	Online banking, telephone banking, Interactive Voice Response (IVR) and FNB ATMs
Mobile channels	Cellphone banking and the FNB App



Contact us

For more information on our Private Clients banking solutions:

Visit www.fnb.co.za or call 087 575 4727

Terms, conditions and rules apply.